

Terms and Conditions and Cancellation Policy

Terms and Conditions 1) Cancellations within 24 hours of departure will incur a 100% cancellation fee. Cancellations made within 24-48 hours of departure will result in a 90% cancellation fee. Cancellations made within more than 48 hours of departure will result in a 50% cancellation fee. 2) In the interest of safety for all passengers, departures and itineraries are subject to sea and weather conditions and Lux Whitsundays may need to cancel or alter the advertised destination. Should the circumstances require a cancellation of the trip, our liability is limited to offering an alternative trip or an appropriate refund no greater than the cost of the ticket paid. 3) Lux Whitsundays will be held harmless and will not take responsibility for any loss of property or damage or any claim resulting from personal injury or death arising whilst travelling with Lux Whitsundays, participating in activities facilitated by Lux Whitsundays, sailing on the vessel or other company property. 4) The acceptance of passengers on Lux Whitsundays is subject to physical mobility and Lux Whitsundays reserves the right to deny passengers for this purpose. 5) All prices stated are inclusive of GST.